

How to connect to NYP WiFi

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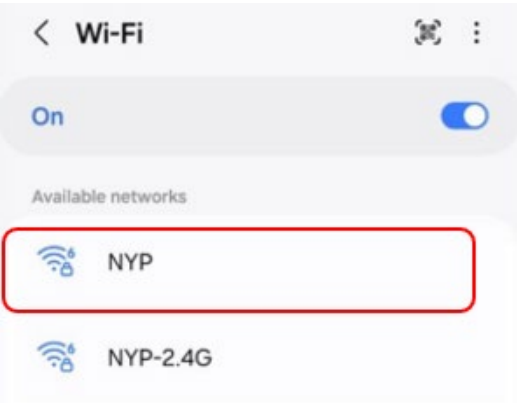
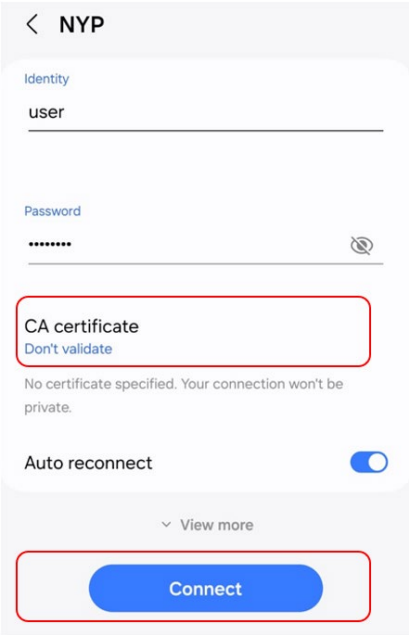
6. HOW TO FORGET SSID ON WINDOWS 11 11

How to connect to NYP WiFi

1. How to connect using Android Phone

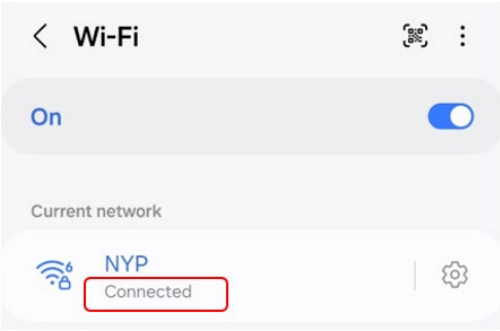
* The guide below is based on the Android phone. Here we are using Samsung A56 as test model (note: different brands and models may differ. Please contact IT Helpdesk if your device differ from the guide).

Use Staff/Student/Adjunct credentials for login.

1. Select NYP WI-FI Network - From Setting, tap Connections then tap WiFi. - Select the SSID: NYP from "Available networks".	 The screenshot shows the 'Wi-Fi' settings page on an Android phone. The Wi-Fi toggle is turned 'On'. Under 'Available networks', the 'NYP' network is highlighted with a red rectangular box. Below it, 'NYP-2.4G' is also visible.
2. Connect to SSID - Once SSID is selected, under Identity, enter your username (e.g. 123456N or andy_lee@nyp.edu.sg) followed by password. - Under "CA certificate", you need to select "Select certificates" option then select "Don't validate". (Note: If no certificate under CA certificate is selected, "Connect" button will be inactive) - Tap on "Connect" button.	 The screenshot shows the configuration screen for the 'NYP' network. It has fields for 'Identity' (username) and 'Password'. Under 'CA certificate', the 'Don't validate' option is selected and highlighted with a red rectangular box. Below this, a message states: 'No certificate specified. Your connection won't be private.' There is an 'Auto reconnect' toggle which is turned on. At the bottom, a blue 'Connect' button is highlighted with a red rectangular box.

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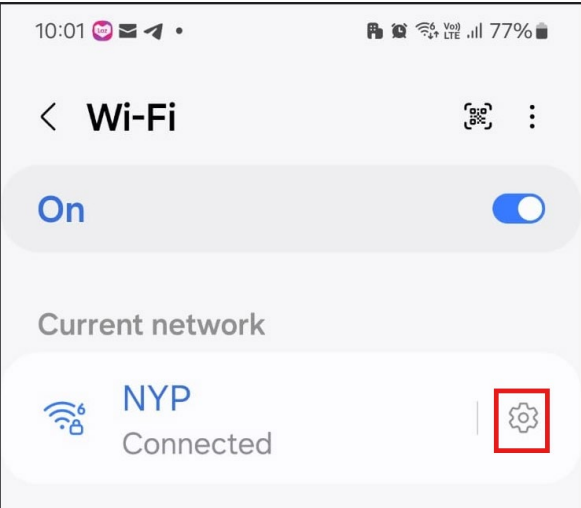
3. WiFi Connected Successfully
- When successfully connected to WiFi, it will show connected under SSID name in “Current network”.



Troubleshooting Tips
To forget a network so Android Phone does not join it automatically: Choose WiFi and tap next to a network you’ve joined before. Then tap “Forget this Network.”
To reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.

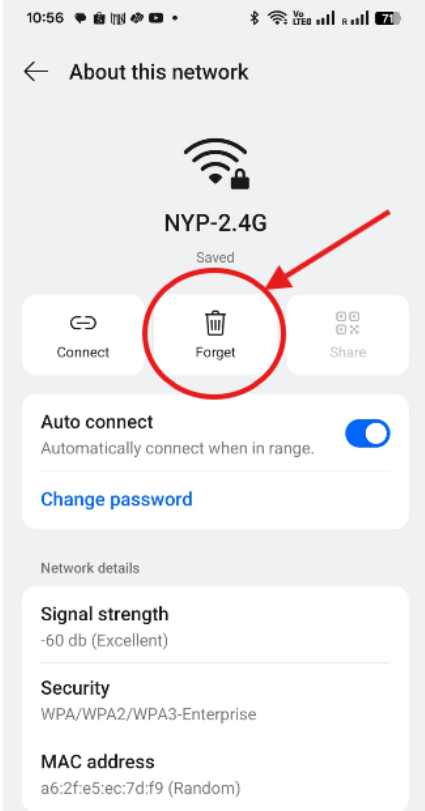
2. How to Forget SSID on an Android Phone

1. Select **NYP** WI-FI Network
- From Setting, tap Connections then tap WiFi.
 - Select  from the SSID: **NYP**.



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2. Tap “Forget”
- 3, Wait about 10 seconds, then reconnect to the network by entering your login ID/password.



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3. How to connect using iPhone

* The guide below is based on iOS 16.1.1 and above (note: another version of iOS may differ).

Use Staff/Student/Adjunct credentials for login.

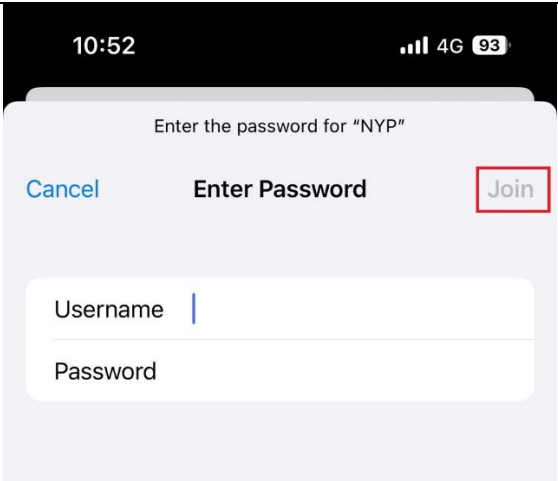
1. Connect to **NYP** WiFi network

- From your Home screen, go to Settings > WiFi.
- Turn on WiFi. Your device will automatically search for available WiFi networks.
- Tap on the SSID: **NYP**

The screenshot shows the iPhone Settings app at the Wi-Fi page. At the top, the time is 10:41 and the battery is at 94%. The 'Settings' title is at the top left, and 'Edit' is at the top right. Below the title is a large blue Wi-Fi icon and the text 'Wi-Fi'. A description follows: 'Connect to Wi-Fi, view available networks, and manage settings for joining networks and nearby hotspots. [Learn more...](#)'. Below this is a toggle switch for 'Wi-Fi', which is currently turned on (green). Under the 'NETWORKS' section, there is a list of available networks. The first network is 'DIRECT-D8-HP M479fdw Color LJ', the second is 'MAXHUB-NWW', the third is 'NYP' (which is highlighted with a red rectangular box), and the fourth is 'NYP-2.4G'. Each network entry includes a lock icon, a Wi-Fi signal icon, and an information icon.

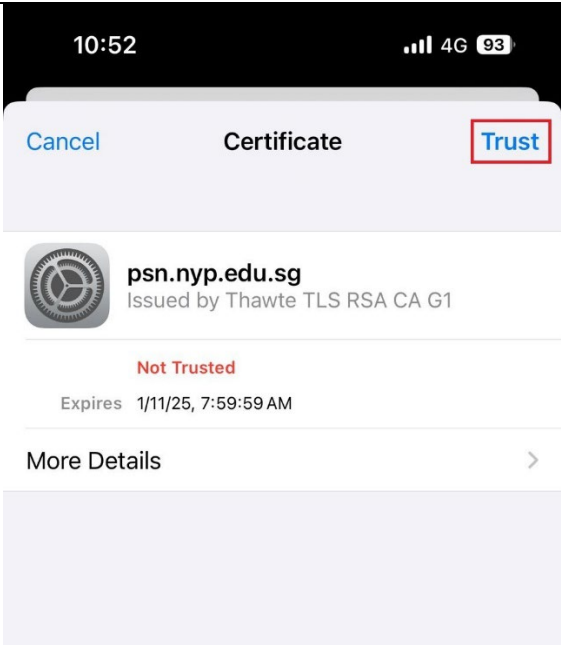
How to connect to NYP WiFi

2. Enter User Credentials
- Enter your Username (e.g. 123456N or andy_lee@nyp.edu.sg) and Password.
 - Click “Join”
(Note: Join button will be available once user enters credentials.)



3. Trust Certificate
- After entering your credentials and clicking join, there will be a certificate warning. Click “Trust” at the top right-hand corner.

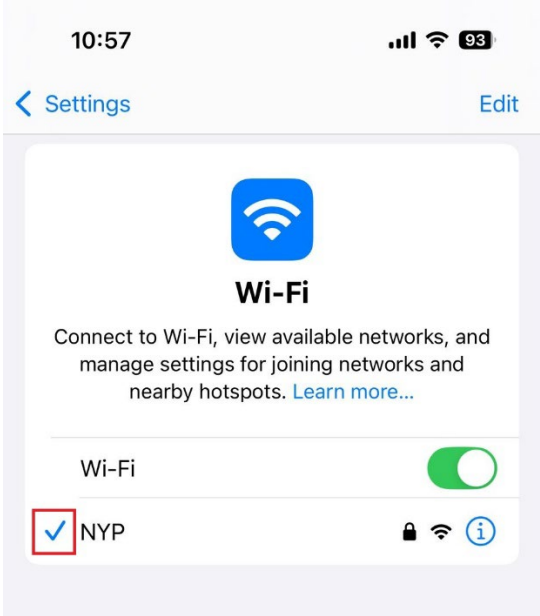
Note: you may see a security prompt asking you to trust a certificate. This is expected and safe to proceed.



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4. Successfully Connected to NYP SSID.

- After you have joined a network, you'll see a tick next to the network.



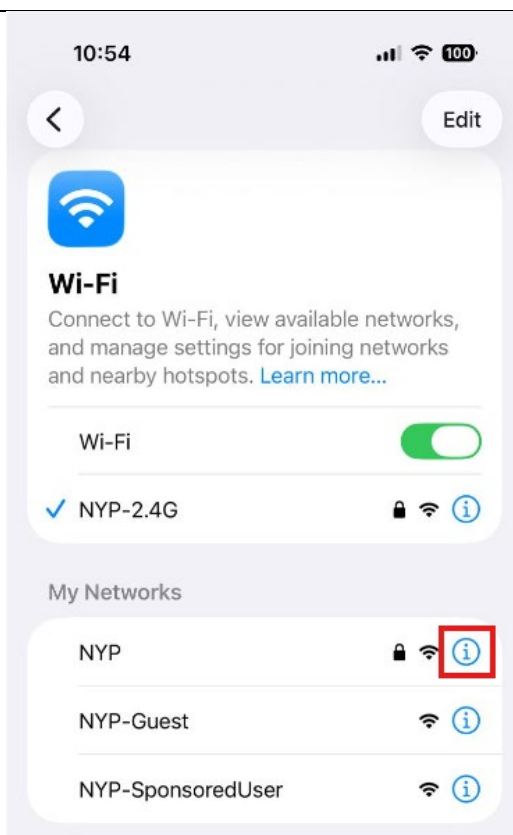
Troubleshooting Tips

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To reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.

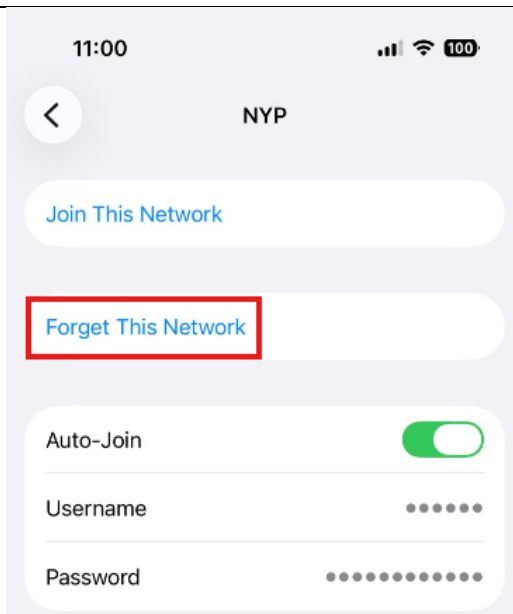
1. Select from NYP at My Networks.	
2. Tap “Forget This Network” 3. Wait about 10 seconds, then reconnect to the network by entering your login ID/password.	

1. Select  from **NYP** at My Networks.



2. Tap “Forget This Network”

3. Wait about 10 seconds, then reconnect to the network by entering your login ID/password.

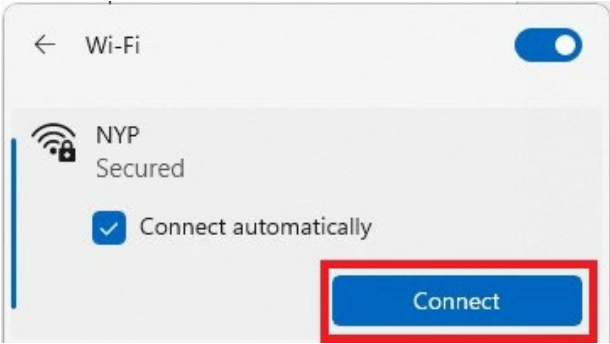
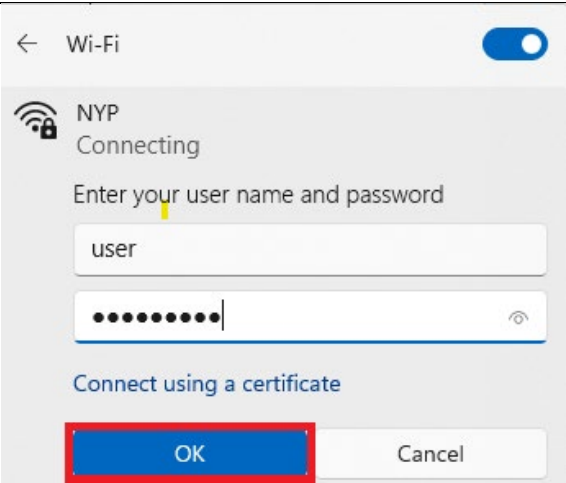


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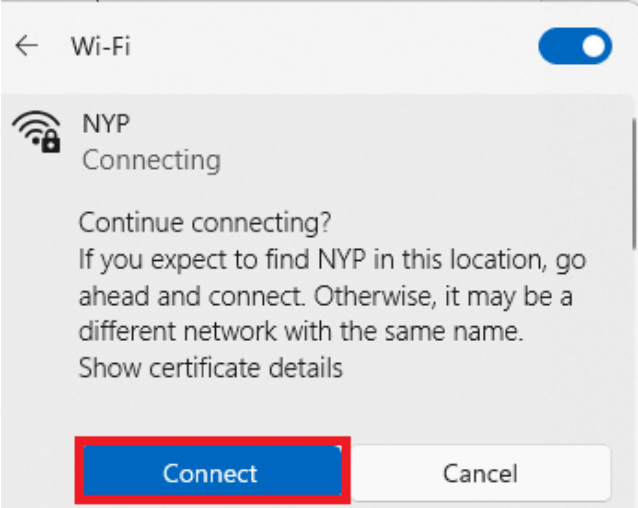
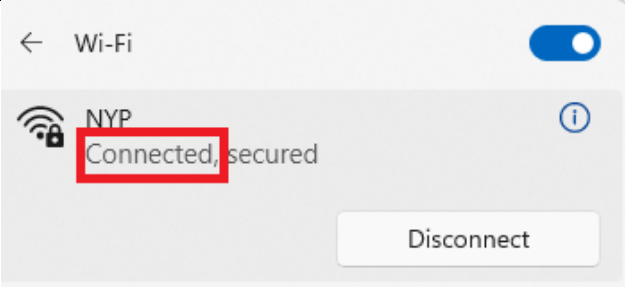
5. How to connect via Windows 11

When you are within range of the wireless Access Point and your wireless network radio enabled, Windows will display a pop-up message on your taskbar

Use Staff/Student/Adjunct credential for login.

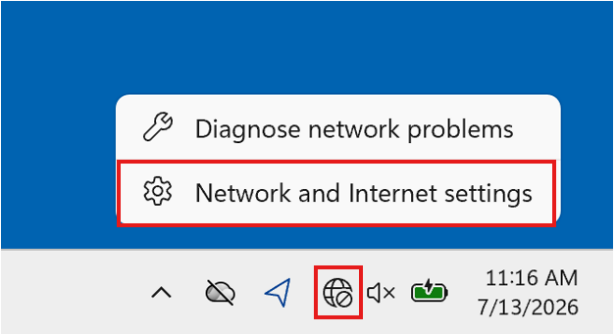
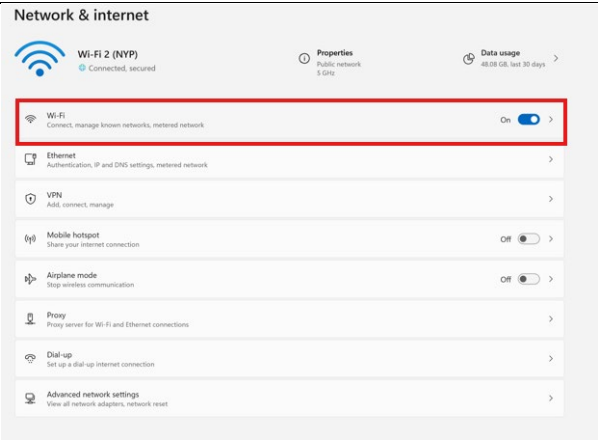
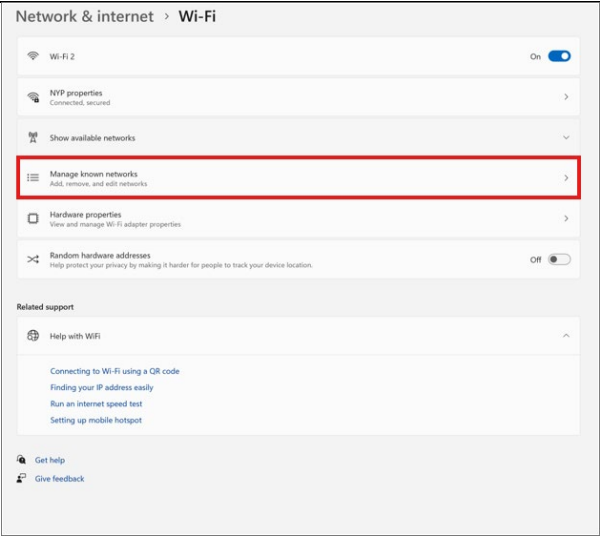
1. Select NYP SSID - When not connected to any SSID, Click  at lower-right corner task bar. It will automatically search for available WiFi networks (Note: If LAN cable is connected before connected to SSID, the icon will get replaced to this ). - Select the SSID: NYP from WiFi list and click “Connect”	
2. Connect to SSID - Enter your login username (e.g. 123456N or andy_lee@nyp.edu.sg) and Password. - Click “OK”	

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3. Trust Certificate After clicking “OK”, there will be a certificate warning. Then click “Connect” Note: you may see a security prompt asking you to trust a certificate. This is expected and safe to proceed.	
4. Connected successfully After you have joined a network successfully, you will see Connected below the SSID.	

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6. How to Forget SSID on Windows 11

1. Right click on  at left bottom of the windows. 2. Select “Network and Internet settings”	
3. Click  on “Wi-fi”	
4. Click  on “Manage known networks”	

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- 5. Click “Forget” on ssid “NYP”.
- 6. Wait about 10 seconds, then reconnect to the network by entering your login ID/password.

