

## How to connect to NYP WiFi

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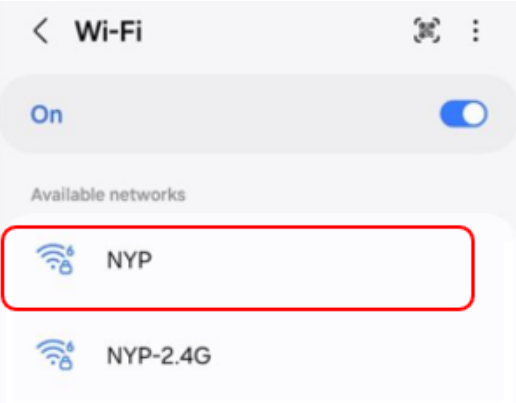
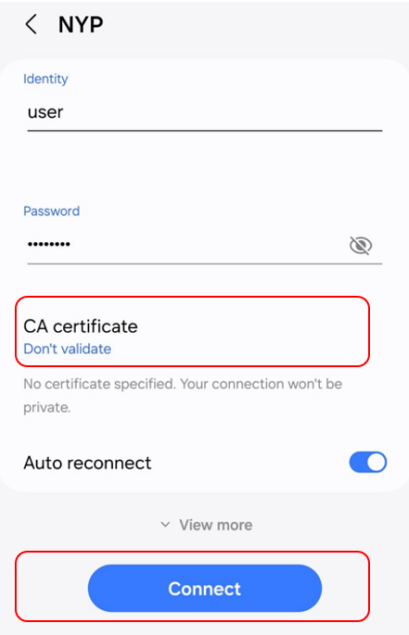
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## How to connect to NYP WiFi

### 1. How to connect using Android Phone

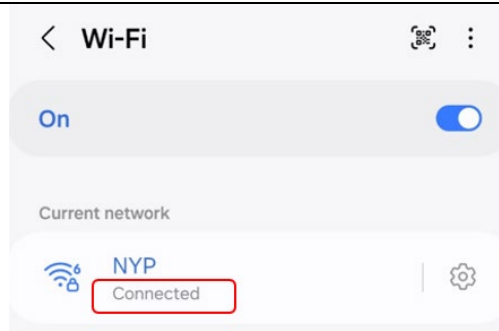
\* The guide below is based on the Android phone. Here we are using Samsung A56 as test model (note: different brands and models may differ).

Use Staff/Student/Adjunct credentials for login.

<p>1. Select <b>NYP</b> WI-FI Network</p> <ul style="list-style-type: none"><li>• From Setting, tap Connections then tap WiFi.</li><li>• Select the SSID: <b>NYP</b> from “Available networks”.</li></ul>	 <p>The screenshot shows the 'Wi-Fi' settings page. The Wi-Fi toggle is turned 'On'. Under 'Available networks', the 'NYP' network is highlighted with a red box, and 'NYP-2.4G' is listed below it.</p>
<p>2. Connect to SSID</p> <ul style="list-style-type: none"><li>• Once SSID is selected, under Identity, enter your username followed by password.</li><li>• Under “CA certificate”, you need to select “Select certificates” option then select “Don’t validate”. (Note: If no certificate under CA certificate is selected, “Connect” button will be inactive)</li><li>• Tap on “Connect” button.</li></ul>	 <p>The screenshot shows the connection screen for the 'NYP' network. It has fields for 'Identity' (username) and 'Password'. Under 'CA certificate', the 'Don't validate' option is selected and highlighted with a red box. A warning message states: 'No certificate specified. Your connection won't be private.' There is an 'Auto reconnect' toggle which is turned on. At the bottom, the 'Connect' button is highlighted with a red box.</p>
<p>3. WiFi Connected Successfully</p>	

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- When successfully connected to WiFi, it will show connected under SSID name in “Current network”.



### Troubleshooting Tips

To forget a network so Android Phone does not join it automatically: Choose WiFi and tap next to a network you've joined before. Then tap "Forget this Network."

To reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.

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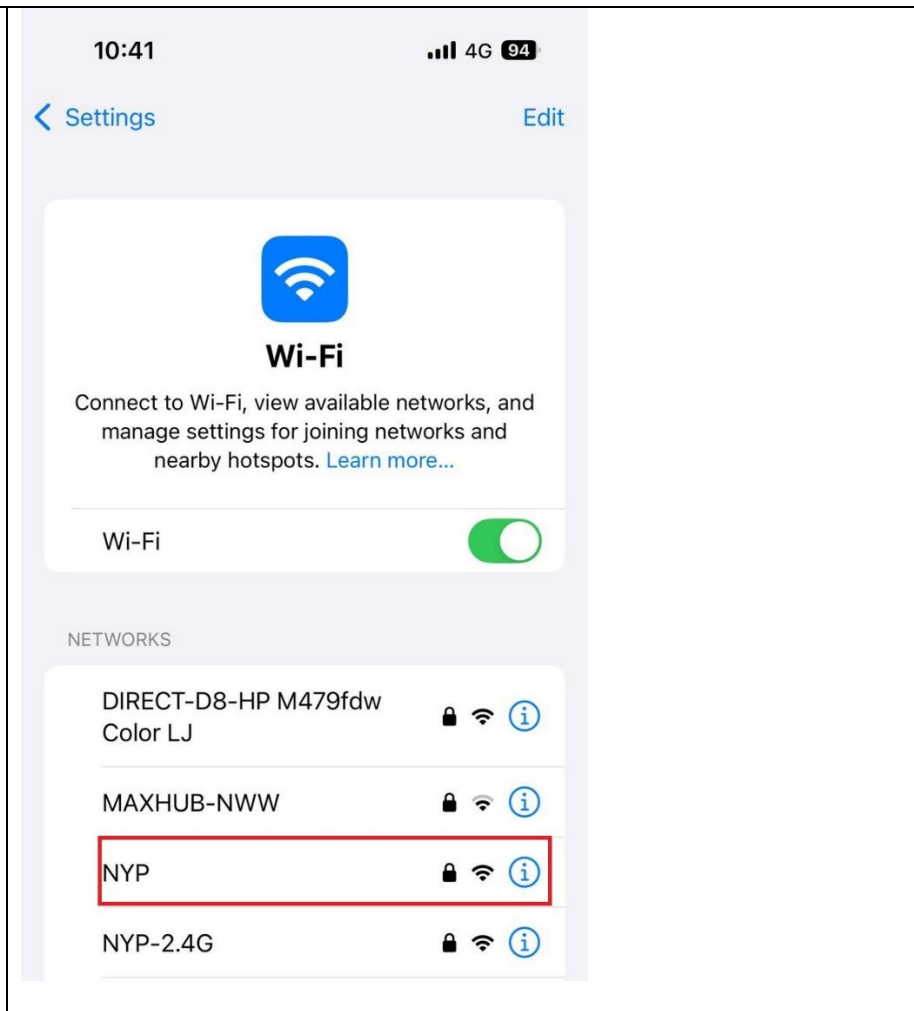
### 2. How to connect using iPhone

\* The guide below is based on iOS 16.1.1 and above (note: another version of iOS may differ).

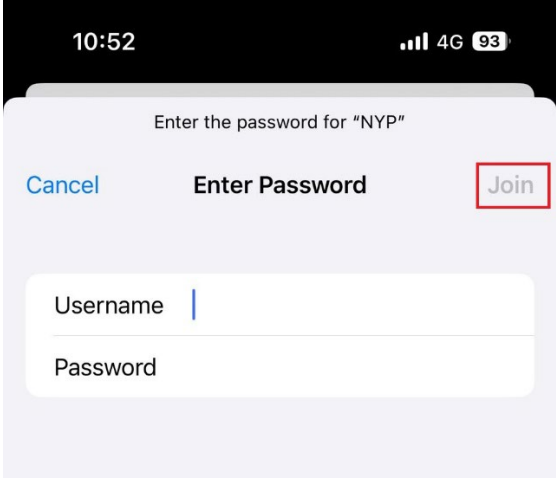
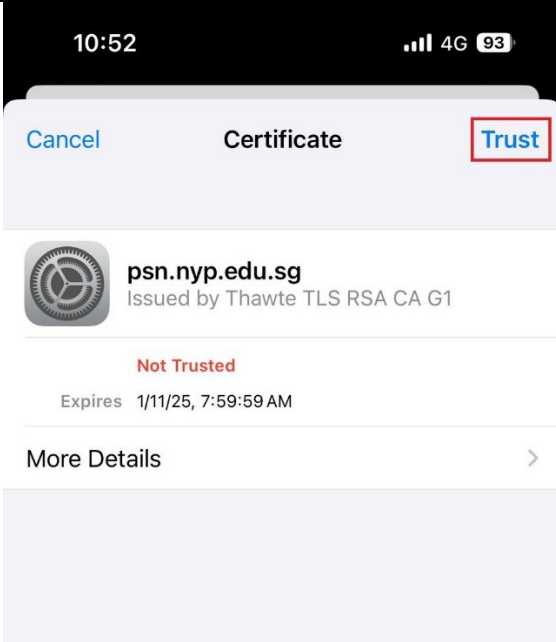
Use Staff/Student/Adjunct credentials for login.

#### 1. Connect to **NYP** WiFi network

- From your Home screen, go to Settings > WiFi.
- Turn on WiFi. Your device will automatically search for available WiFi networks.
- Tap on the SSID: **NYP**



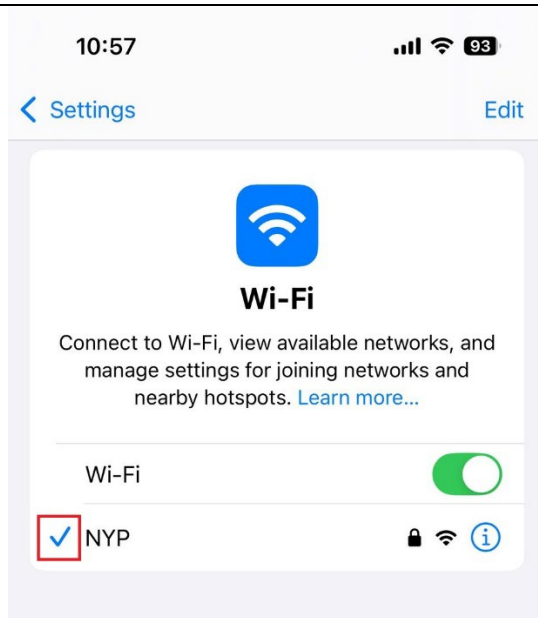
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<p>2. Enter User Credentials</p> <ul style="list-style-type: none"><li>• Enter your Username and Password</li><li>• Click <b>“Join”</b> (Note: Join button will be available once user enters credentials.)</li></ul>	 <p>The screenshot shows an iPhone interface at 10:52 with 4G signal and 93% battery. A dialog box titled 'Enter the password for "NYP"' is displayed. It has a 'Cancel' button on the left and a 'Join' button on the right, which is highlighted with a red box. Below the title are two input fields: 'Username' and 'Password'.</p>
<p>3. Trust Certificate</p> <ul style="list-style-type: none"><li>• After entering your credentials and clicking join, there will be a certificate warning. Click <b>“Trust”</b> at the top right-hand corner.</li></ul>	 <p>The screenshot shows an iPhone interface at 10:52 with 4G signal and 93% battery. A dialog box titled 'Certificate' is displayed, with a 'Cancel' button on the left and a 'Trust' button on the right, which is highlighted with a red box. Below the title is a certificate icon for 'psn.nyp.edu.sg' issued by 'Thawte TLS RSA CA G1'. A red warning message says 'Not Trusted'. Below that, it says 'Expires 1/11/25, 7:59:59 AM'. At the bottom, there is a 'More Details' link with a right-pointing arrow.</p>

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### 4. Successfully Connected to **NYP** SSID.

- After you have joined a network, you'll see a tick next to the network.



### Troubleshooting Tips

To forget a network so Android Phone does not join it automatically: Choose WiFi and tap next to a network you've joined before. Then tap "Forget this Network."


To reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.

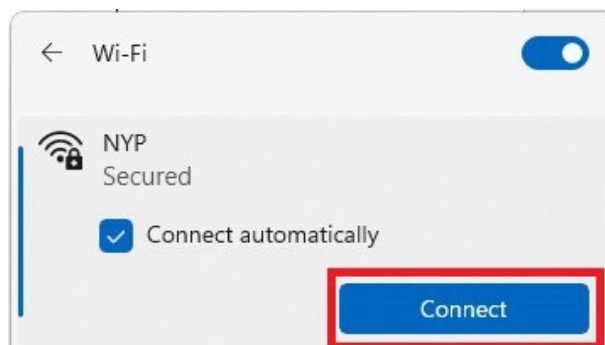
## 3. How to connect via Windows 11

When you are within range of the wireless Access Point and your wireless network radio enabled, Windows will display a pop-up message on your taskbar


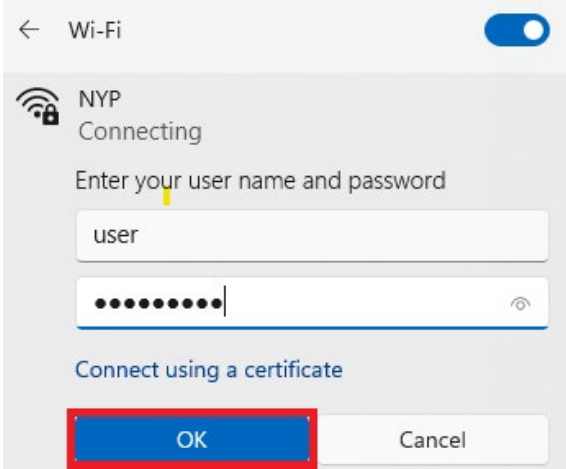
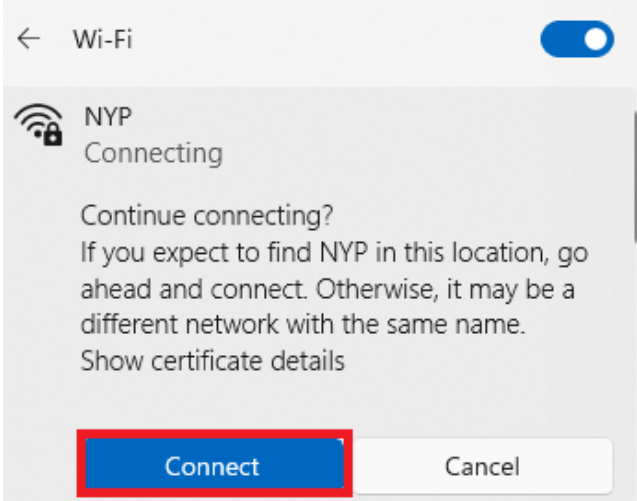
Use Staff/Student/Adjunct credential for login.

### 1. Select **NYP** SSID

- When not connected to any SSID, Click  at lower-right corner task bar. It will automatically search for available WiFi networks (Note: If LAN cable is connected before connected to SSID, the



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<p>icon will get replaced to this ).</p> <ul style="list-style-type: none"><li>• Select the SSID: <b>NYP</b> from WiFi list and click <b>“Connect”</b></li></ul>	
<p>2. Connect to SSID</p> <ul style="list-style-type: none"><li>• Enter your login username and password.</li><li>• Click <b>“OK”</b></li></ul>	
<p>3. Trust Certificate</p> <ul style="list-style-type: none"><li>• After clicking <b>“OK”</b>, there will be a certificate warning. Then click <b>“Connect”</b></li></ul>	

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### 4. Connected successfully

- After you have joined a network successfully, you will see Connected below the SSID.

