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1. Configuration Guide for Android Phone

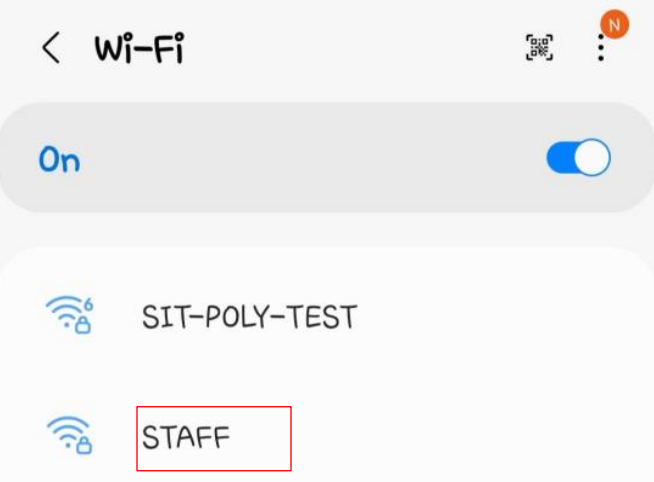*Based on the Android phone, different Brand and Model may differ, here we are using Samsung Z Flip 3 as test model.
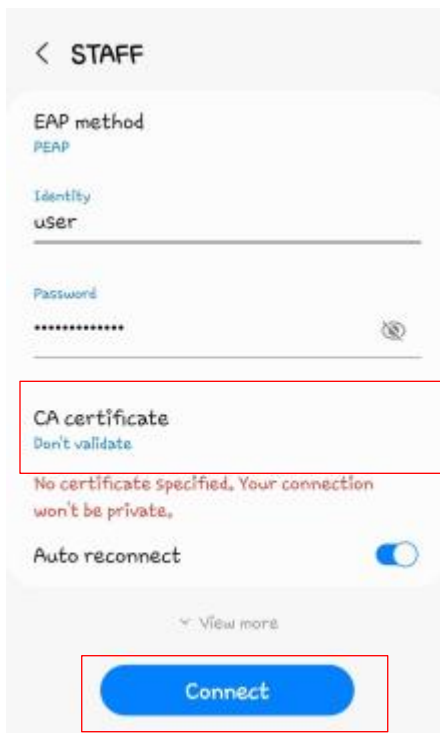
STAFF credential Use Windows Login name and password.

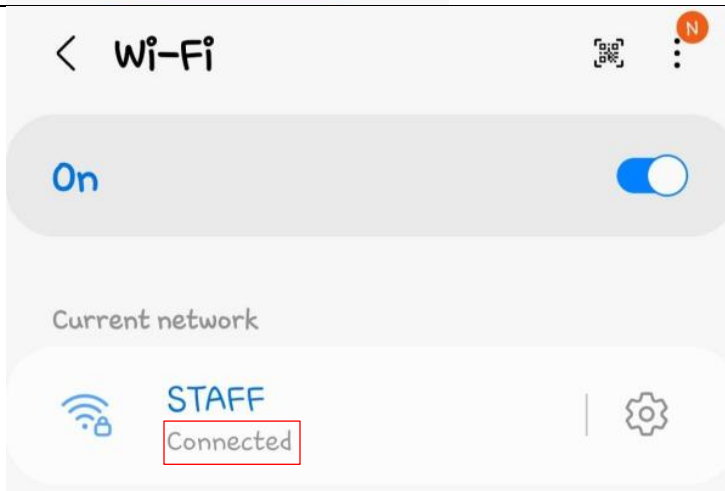|	
1. Forget SSID if you have connected before. • From Setting tap Connections then tap WiFi. • Under Available Network selects SSID "**STAFF**", tap and hold till user sees Forget network option. • Tap "**Forget network**" to remove "**STAFF"** SSID. (Note: In Android system only has Current network and Available networks.)	
2. Select **STAFF** WI-FI Network • From Setting tap Connections then tap WiFi. • Select the SSID: **STAFF** from Available networks.	

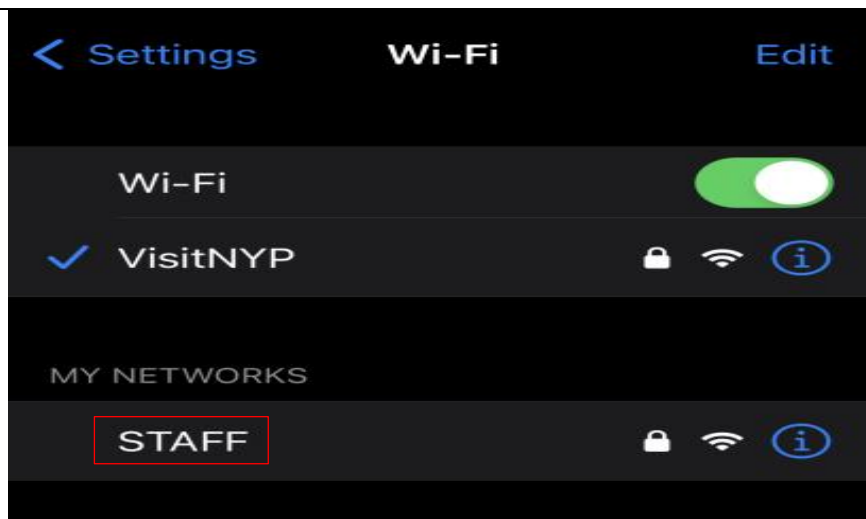|	
3. Connect to SSID • Once user selected SSID, under Identity that would be user's username follow by user's password. • Under CA certificate user needs to select "**Select certificates**" option and select "**Don't validate**". (Note: If no certificate under CA certificate is selected.Connect button will be inactive) • Staff taps "**Connect**" button.	
4. WiFi Connected Successfully • When user is successfully connected to WiFi, it will show connected under SSID name in Current network.	
Troubleshooting Tips Forget a network, so Android Phone doesn't join it automatically: Choose WiFi and tap next to a network you've joined before. Then tap "Forget this Network." Reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.	

2. Configuration Guide for iPhone

*Screen base on iOS 16.1.1 and above installed, another version of iOS may differ.
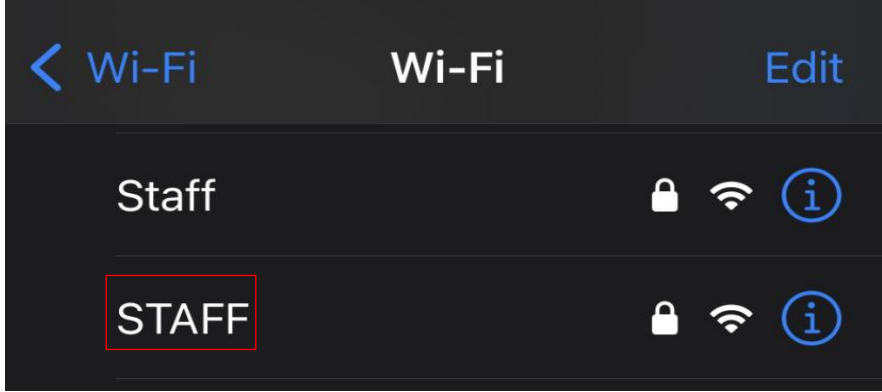
STAFF credential Use Windows Login name and password.

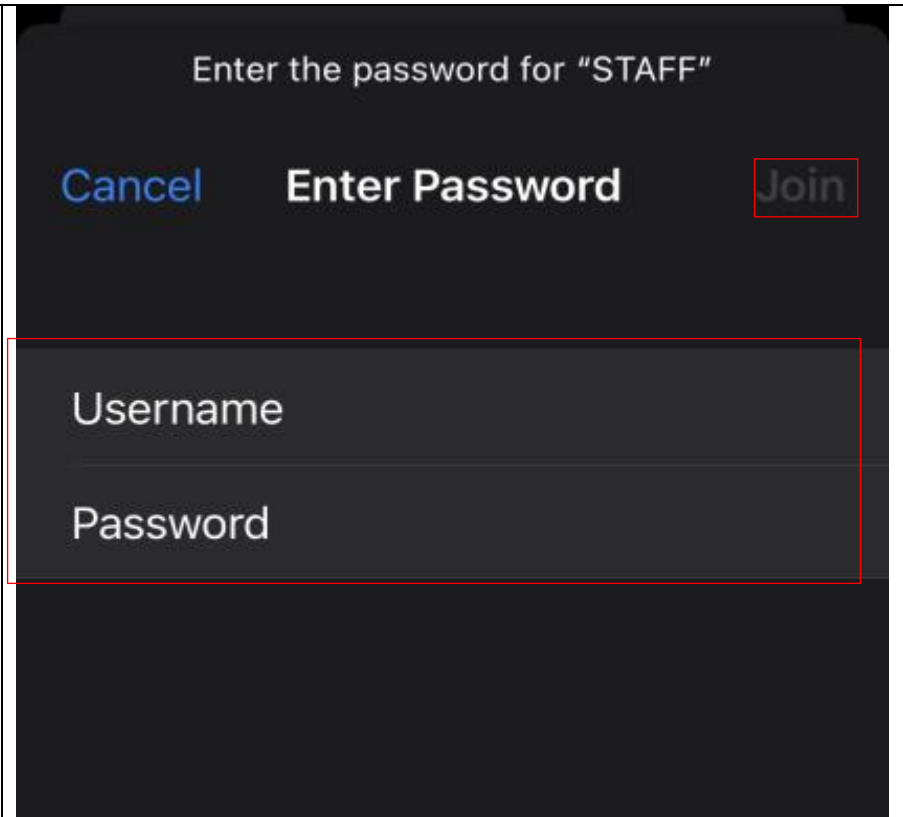|	
1. Forget SSID if you have connected before. • From your Home screen, go to Settings > WiFi • Under MY NETWORKS tap on (i) for more information • Tap "**Forget this Network**". • When prompt, user taps "**Forget**"	

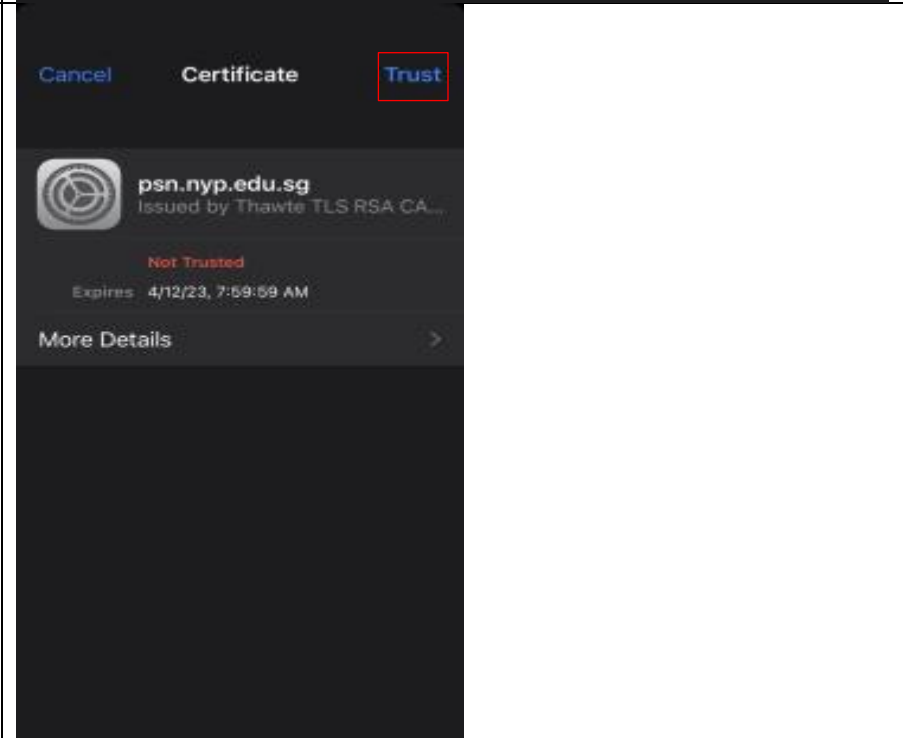|	
2. Connect to **STAFF** WiFi network • From your Home screen, go to Settings > WiFi. • Turn on WiFi. Your device will automatically search for available WiFi networks. • Tap on the SSID: **STAFF**	

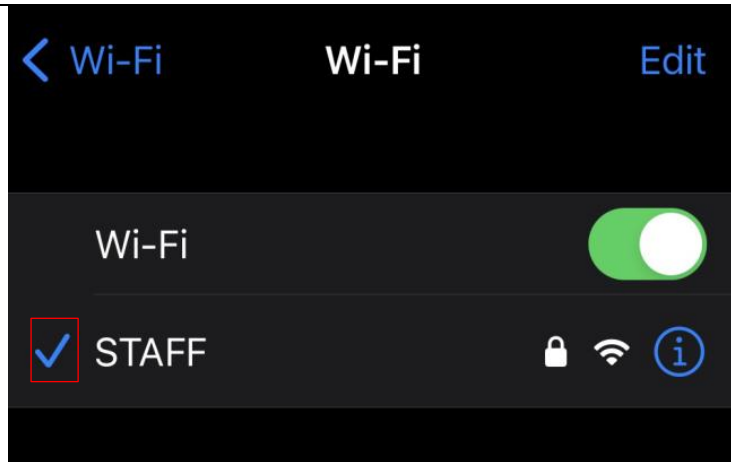|	
3. Enter User Credentials • Enter Username and Password • Click "**Join**" (Note: Join button will be available once user enter credential.)	
4. Trust Certificate • After input user credentials and click join, will prompt a certificate warning, Click "**Trust**" at the top right-hand corner.	

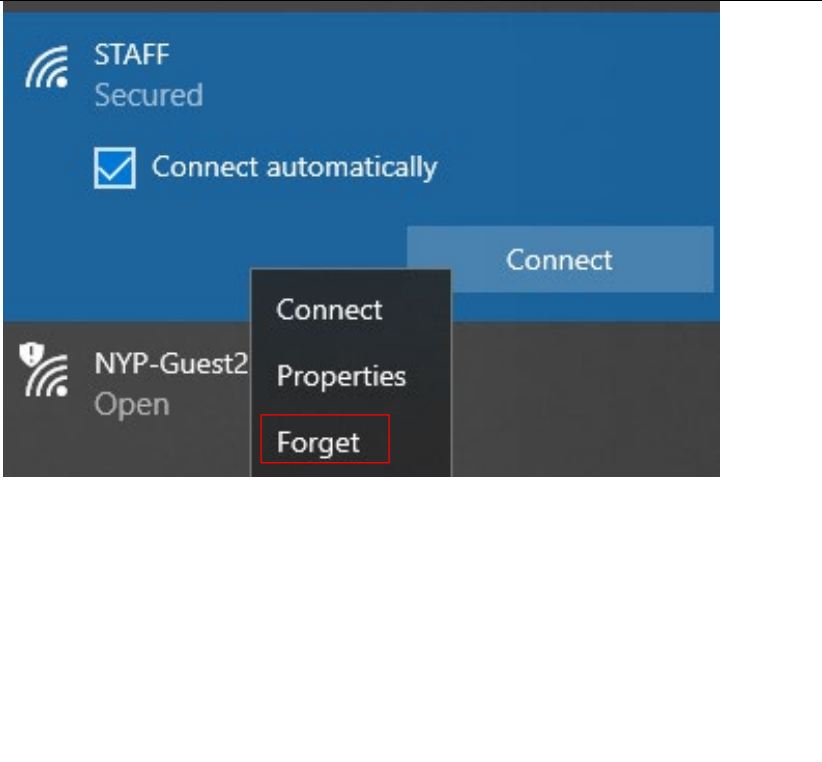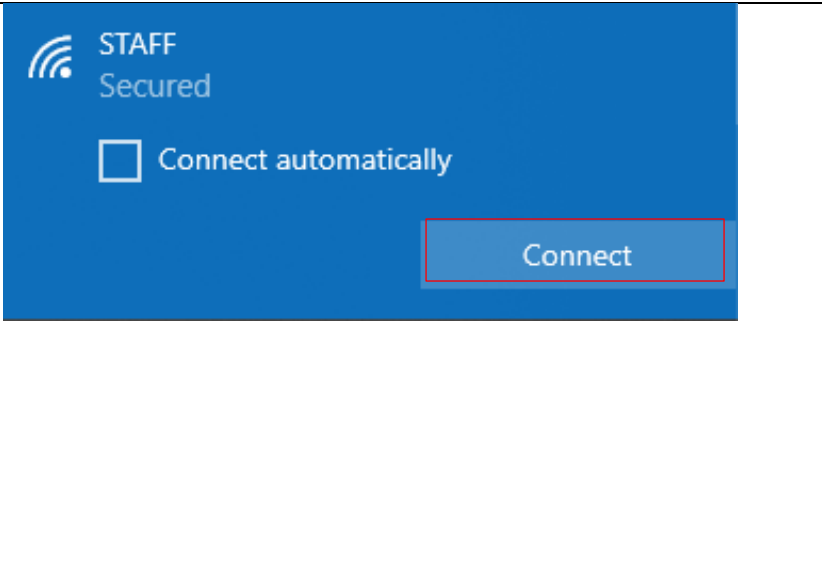| 5. Successfully Connected to **STAFF** SSID. • After you join a network, you'll see a tick next to the network.	

Troubleshooting Tips

1. Forget a network, so iPhone doesn't join it automatically: Choose Wi-Fi and tap next to a network you've joined before. Then tap "Forget this Network."

2. Reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.
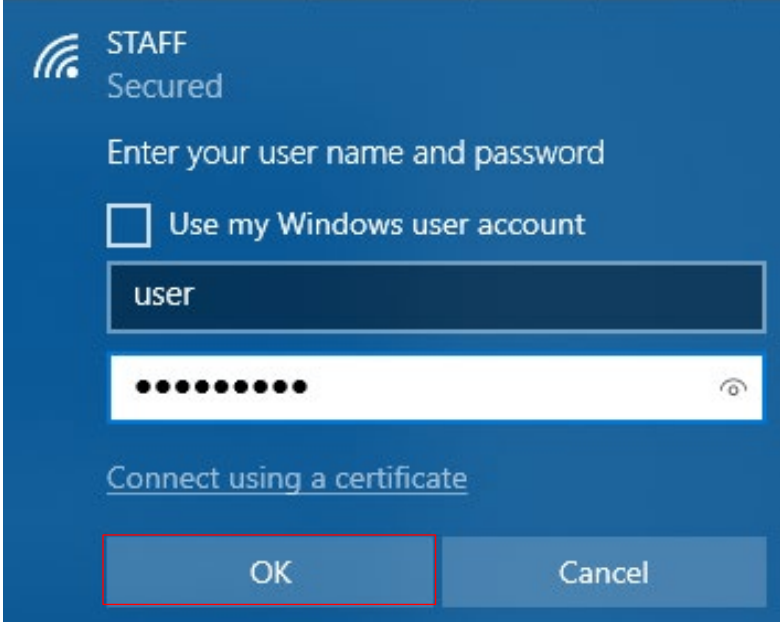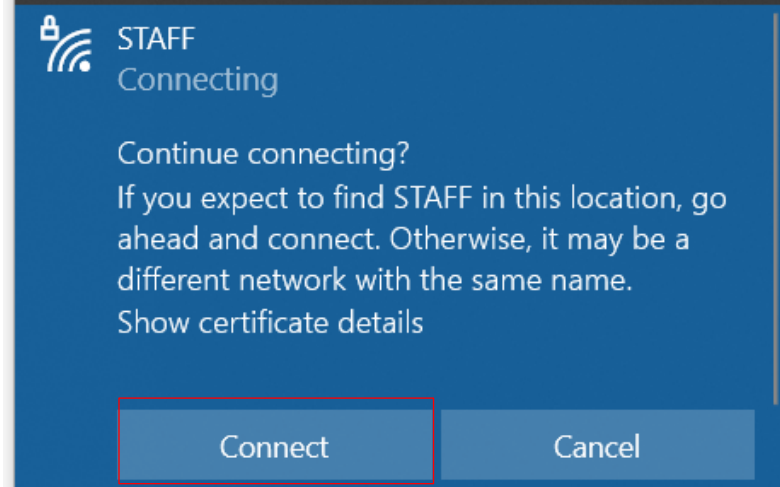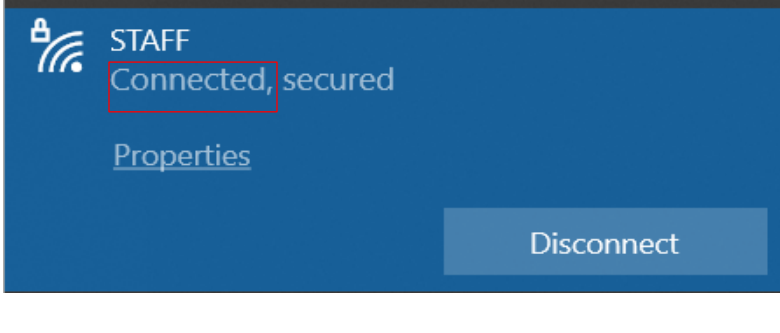
3. Configuration Guide for Windows 10

When you are within range of the wireless Access Point and your wireless network radio enabled, Windows will display a pop-up message on your taskbar

STAFF credential Use Windows Login name and password.

1. Forget SSID if you have connected before. • Click ![icon] at lower-right corner to open the WiFi list. (Note: If LAN cable is connected before connected to SSID, the icon will gets replaced to this ![icon]) • Selected and right click "**STAFF**" and click "**Forget**" (Note: Forget option will only available to exising user which connected to **STAFF** SSID before.)	
2. Select **STAFF** SSID • When user not connected to any SSID. • Select Click ![icon] at lower-right corner task bar. It will automatically search for available WiFi networks (Note: If LAN cable is connected before connected to SSID, the icon will gets replaced to this ![icon]).	

• Select the SSID: **STAFF** from WiFi list and click "**Connect**"	
3. Connect to SSID • Type in login username and password. • Click "**OK**" (Note: OK button will inactive until user types in login credential.)	STAFF Secured Enter your user name and password ☐ Use my Windows user account user •••••••••• Connect using a certificate OK　　　　Cancel
4. Trust Certificate • After user clicks "**OK**", it will prompt a certificate warning, then click **"Connect"**	STAFF Connecting Continue connecting? If you expect to find STAFF in this location, go ahead and connect. Otherwise, it may be a different network with the same name. Show certificate details Connect　　　　Cancel
5. Connected successfully • After user joins a network successfully, user will see Connected at the bottom of SSID.	STAFF Connected, secured Properties Disconnect