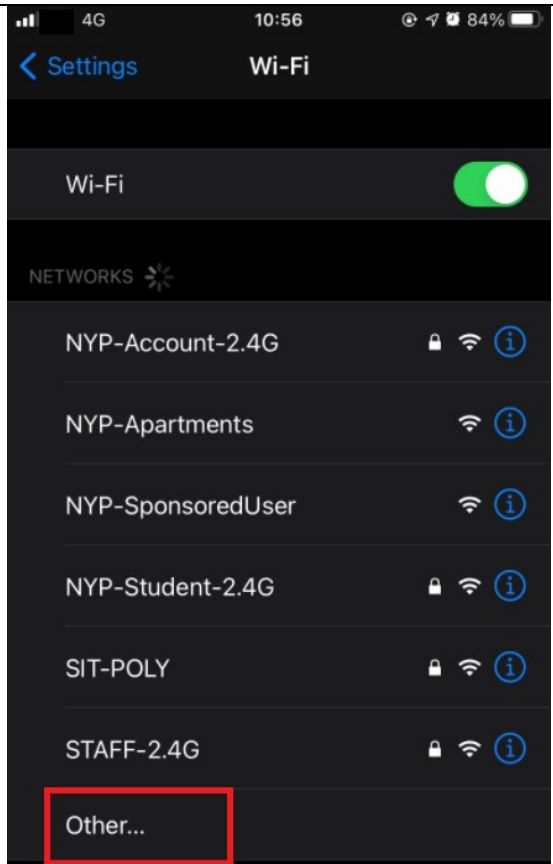*Screen base on with iOS 14 and above installed, other version of iOS may differ.
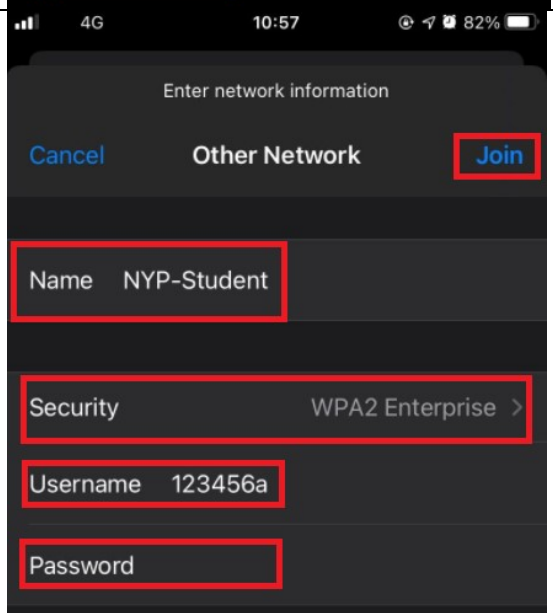
Connect to a Wi-Fi network

1. From your Home screen, go to Settings > Wi-Fi.

2. Turn on Wi-Fi. Your device will automatically search for available Wi-Fi networks.

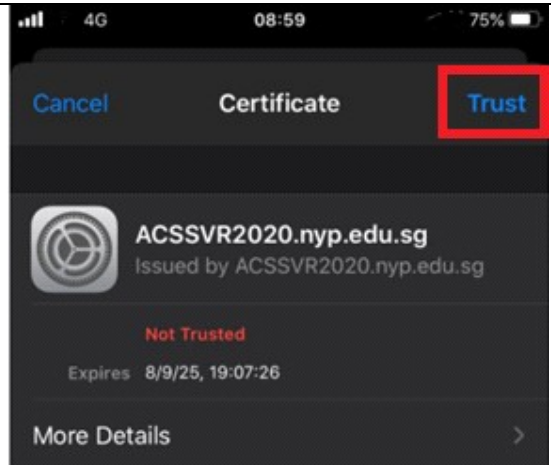3. Tap the name of the "Other…" Wi-Fi network that you want to join.

Enter User Credentials

1. Key in (Case Sensitive) -> "NYP-Student"

2. Security -> Select " WPA2 Enterprise"

3. Enter your Username aka Student ID

4. Enter the password

5. Click "Join"

Prompt Certificate
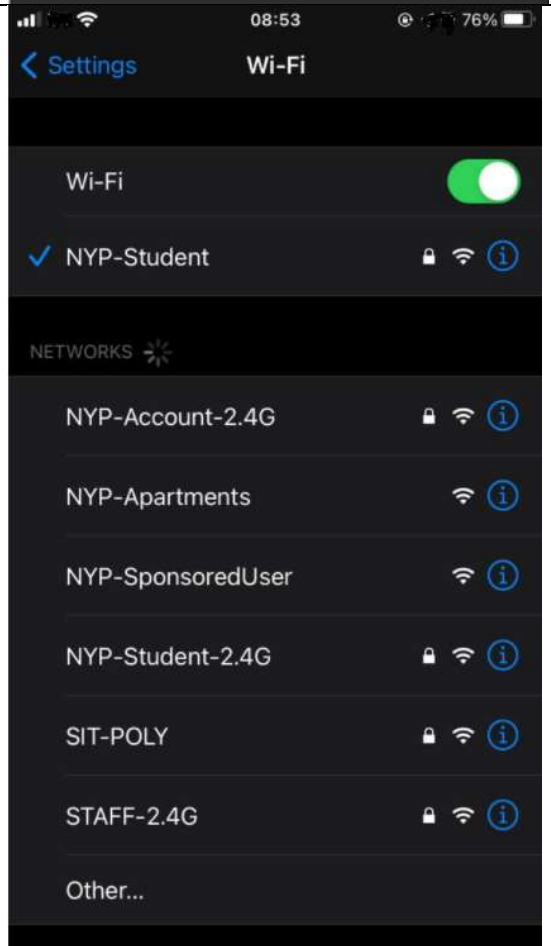
1. Click "Trust" at the top left hand corner.

Successfully Connected

With iOS 13 and iPadOS, you might see these network options:
- My Networks: Wi-Fi networks that you've connected with before.
- Public Networks: Available Wi-Fi networks that you've never connected with before.

After you join a network, you'll see ✓ next to the network and 📶 in the upper-left corner of your display or the upper-right corner on an iPhone X and later.

Troubleshooting Tips

1. Forget a network, so iPhone doesn't join it automatically: Choose Wi-Fi and tap next to a network you've joined before. Then tap "Forget this Network."

2. Reset the network settings on iPhone: Choose Settings > General > Reset > Reset Network Settings.