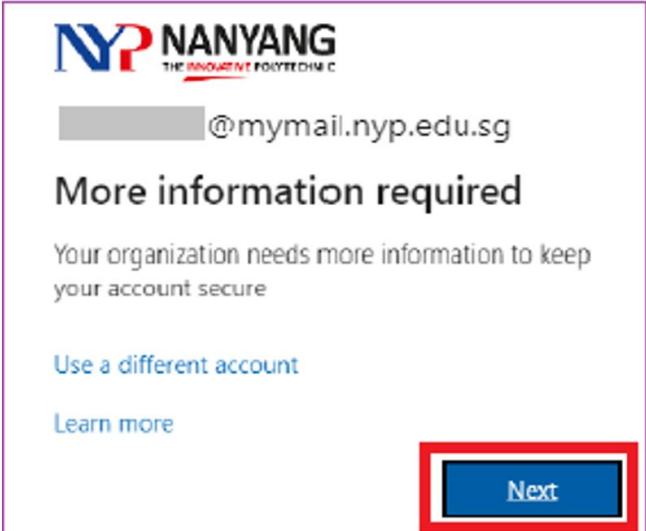




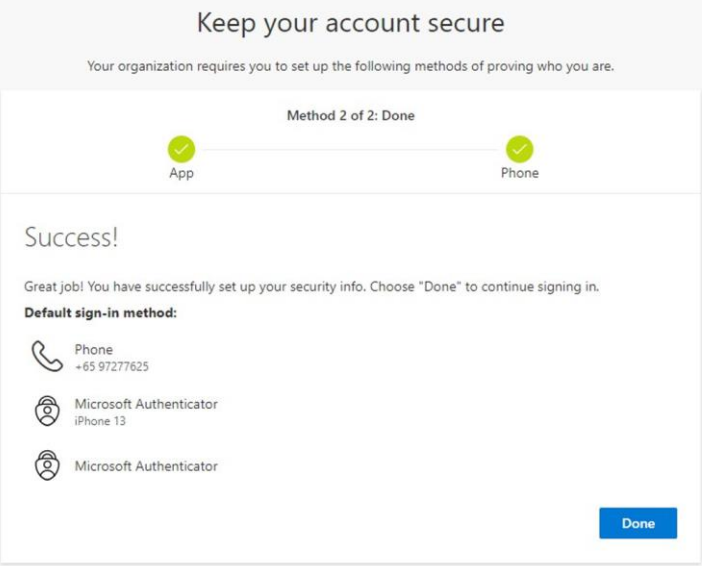
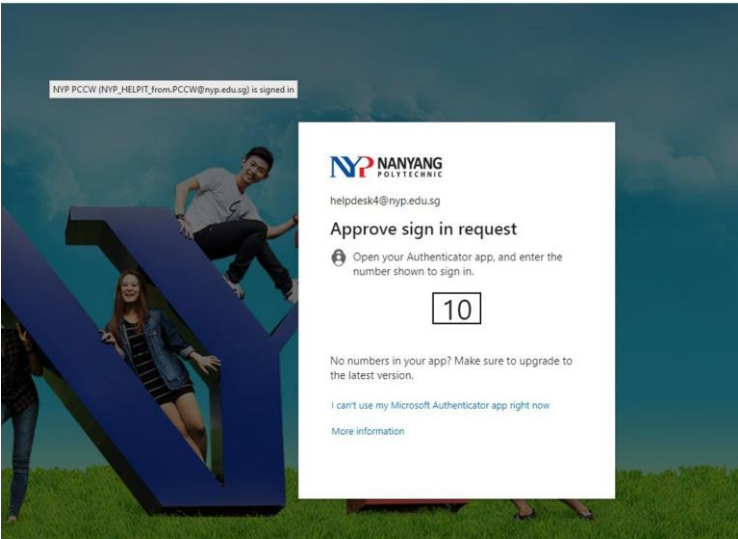
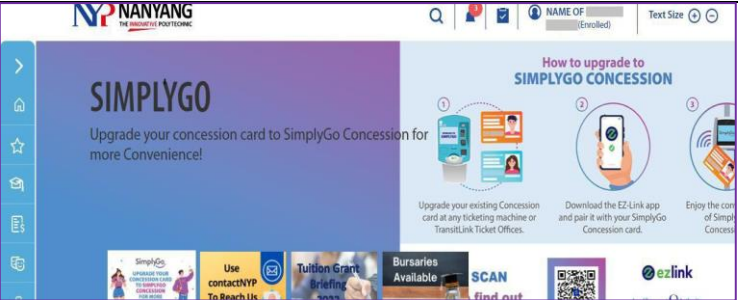
Why need MFA

Requirement

On your phone, download and install the Microsoft Authenticator app from Google Play Store or Apple Store before proceeding with this guide.

Steps	
<p>On your laptop,</p> <p>https://mynypoportal.nyp.edu.sg/</p>	<p>i) Enter your NYP email address (student admin no@mymail.nyp.edu.sg) when prompted then click “Next”</p> <p>ii) Enter your password (Use the same password that you last used in the e-enrolment system) and click “Sign in”.</p>
	 <p>The screenshot shows the NYP MyNYP Portal login interface. At the top is the NYP logo and the text 'NANYANG THE INNOVATIVE POLYTECHNIC'. Below this is a text input field containing a redacted email address followed by '@mymail.nyp.edu.sg'. A message states 'More information required' and 'Your organization needs more information to keep your account secure'. There are two links: 'Use a different account' and 'Learn more'. A blue 'Next' button is located at the bottom right, enclosed in a red rectangular box.</p>

<p>Use your phone to scan QR code, after clicking NEXT.</p>	<div><h3>Keep your account secure</h3><p>Your organization requires you to set up the following methods of proving who you are.</p><div><div>Method 1 of 2: App</div><div><div>App</div><div>2</div><div>Phone</div></div></div><div><h4>Microsoft Authenticator</h4><div><div><h5>Set up your account</h5><p>If prompted, allow notifications. Then add an account, and select "Work or school".</p><div><div>Back</div><div>Next</div></div></div></div><div>I want to set up a different method</div></div></div>
<p>Check your phone for the random number that appears on screen and input the number.</p>	<div><h3>Keep your account secure</h3><p>Your organization requires you to set up the following methods of proving who you are.</p><div><div>Method 1 of 2: App</div><div><div>App</div><div>2</div><div>Phone</div></div></div><div><h4>Microsoft Authenticator</h4><div><div></div><div><h5>Let's try it out</h5><div><div></div><div>Approve the notification we're sending to your app by entering the number shown below.</div><div>93</div></div></div></div><div><div><div>Back</div><div>Next</div></div></div><div>I want to set up a different method</div></div></div>
<p>Enter your mobile number.</p>	<div><h3>Keep your account secure</h3><p>Your organization requires you to set up the following methods of proving who you are.</p><div><div>Method 2 of 2: Phone</div><div><div>App</div><div>Phone</div></div></div><div><h4>Phone</h4><p>You can prove who you are by answering a call on your phone or texting a code to your phone.</p><p>What phone number would you like to use?</p><div><div>Singapore (+65)</div><div>Enter phone number</div></div><div><div><div><input checked="" type="radio"/> Text me a code</div><div><input type="radio"/> Call me</div></div><p>Message and data rates may apply. Choosing Next means that you agree to the Terms of service and Privacy and cookies statement.</p><div>Next</div></div><div>I want to set up a different method</div></div></div>

<p>This shows MFA has been successfully registered.</p>	
<p>On your laptop, you are going to test MFA is working.</p> <p>Enter the number on your phone that is displayed on the laptop screen.</p>	<p>https://mynypportal.nyp.edu.sg/</p> 
<p>Upon success authentication, you will be directed to the main page of the student portal.</p>	

[Note]

If you encounter issues or have any enquiries with the MFA setup, please contact Student IT Helpdesk.

Hotline : 6550 0099
Email : NYP_STUHELPIT_from.pccw@nyp.edu.sg
Location : Blk A Level 1, room A.152 (@ Food Central)

Operating hours

Mon to Fri: 8.30am to 7.00pm
(Closed on weekends & Public Holidays)